



## **Antique Terms and Conditions**

### **1. Introduction**

- 1.1. These are the terms and conditions on which Octavia Dickinson Ltd (OD Ltd, us, we, our) supplies its Antiques to their clients via its website ([www.octaviadickinson.co.uk](http://www.octaviadickinson.co.uk)) or any other location.
- 1.2. Product specific terms can be found below under the section 'Antique Specific Terms'.
- 1.3. Please ensure you read these terms fully before submitting any order requests to OD Ltd. These terms give detail on the contract that will be formed by engaging with OD Ltd for one or more of their Antiques.
- 1.4. If for any reason you wish to contact OD Ltd, please do so by email to [office@octaviadickinson.co.uk](mailto:office@octaviadickinson.co.uk) or by writing to us at Ship House, 35 Battersea Square, London, SW11 3DP..
- 1.5. If you, (the Client) find these terms unacceptable you must not enter into a contract with OD Ltd.

### **2. Prices, VAT and quotations**

- 2.1. All prices are in Pound Stirling (GBP)
- 2.2. All Antiques sold by OD Ltd will be sold under the margin scheme, and therefore no VAT applies.
- 2.3. All reasonable measures will be taken to ensure the correct Price appears on all OD Ltd communication, but for the avoidance of doubt, the Price of an item will be confirmed on the proforma invoice or invoice.
- 2.4. All Prices exclude delivery and insurance unless expressed by OD Ltd in writing.
- 2.5. Trade prices are only applicable to Clients who have had their Trade Account confirmed by OD Ltd. Retail prices will apply to all other Clients.
- 2.6. All prices quotes will be valid for 30 days from the date of issue, unless otherwise agreed by OD Ltd in writing. Quotes will not constitute an offer from OD Ltd. Quotes will only form part of a contract when the Client has confirmed an order in writing.
- 2.7. Proforma Invoices shall constitute an offer by OD Ltd.
- 2.8. Quotes shall not constitute an offer from OD Ltd.

### **3. Reservations**

- 3.1. Reservation of items must be confirmed, in writing, by OD Ltd. No other form communication shall assume the reservation of an item.
- 3.2. OD Ltd will endeavour to offer reservations on all items, but to be possible in all instance.

### **4. On Approval**

- 4.1. When OD Ltd offers an Antique on approval, the Client assumes full responsibility of the item. The Client shall be liable for all and any damage to the item during this time.
- 4.2. OD Ltd reserves the right to offer Antique on approval at our discretion.
- 4.3. All costs associated with and Antique being on approval shall be the responsibility of the Client unless otherwise stated in writing by OD Ltd.

### **5. Product Information**

29 Edna Street London SW11 3DP  
office@octaviadickinson.com – www.octaviadickinson.com  
VAT No. GB270 278 502  
Reg. No. 11263397



- 5.1. Whilst every effort is made to communicate accurate information (images and descriptions), OD Ltd cannot guarantee these are accurate representations of the product. If more images and descriptions of the product are required for a true likeness, it is the responsibility of the Client to request these.
- 5.2. All measurements communicated are approximations.

## **6. Order Acceptance and Payments**

- 6.1. Without exception, only receipt of payment of an invoice or pro-forma invoice shall constitute an order acceptance, and together with these Terms, the formation of the contract between OD Ltd and the Client.
- 6.2. Any errors or admissions in the proforma invoice or invoice will be the sole responsibility of the Client. All changes to the order will be subject to clause 5 of these terms.
- 6.3. Payments can be made via BACS only.

## **7. Changes to an order**

- 7.1. All changes requested by the Client to an order, must be made in writing.
- 7.2. OD Ltd will endeavour to make the requested changes free of charge, however in certain instances this may not be possible. Where it is unavoidable that additional charges will be incurred, OD Ltd will inform the Client prior to these changes being implemented.

## **8. Cancellations**

- 8.1. Cancellations, prior to payment, of part of an order is subject to clause 6 of these terms.
- 8.2. Cancellations, prior to payment, of the whole part of an order must be made in writing.
- 8.3. OD Ltd will endeavour to make requested cancellations prior to payment free of charge, however in certain instances this may not be possible. Where it is unavoidable that charges will be incurred, OD Ltd will reduce the amount refunded to the client by the corresponding retail price of the activity which had already taken place.
- 8.4. Cancellations after payment are covered by Clause 10 of these terms.

## **9. Delivery and Storage**

- 9.1. Delivery charges are quoted separately, and are subject to VAT. Prices do not include delivery.
- 9.2. Delivery dates can only be confirmed once payment has been received.
- 9.3. Deliveries will be carried out on behalf of OD Ltd by subcontractors. If the Client wishes to use a specific delivery contractor, this must be made in Writing prior to the collection date. Additional charges may apply if there's an uplift in cost as a result.
- 9.4. OD Ltd offer the full range of delivery options, but specific requirements must be made in writing prior to accepting an order to ensure the correct delivery option has been quoted.
- 9.5. It is the sole responsibility of the client to ensure the Antique/s delivered are correct. In instances where a Product is being delivered to a third party, the third party will assume this responsibility on behalf of the client.
- 9.6. It is the Sole responsibility of the Client to comply with all laws and regulations regarding items being exported from the UK.



## **10. Risk and Title**

10.1. Risk in, and Title to, the Products that have been purchased by the Client, will not transfer to the Client until the product has been dispatched.

## **11. Returns and Refunds**

11.1. OD Ltd operates a 14-day returns policy. The Client may return an item provided it is in original condition (same condition as when sold), and the Client has proof of purchase. After 14 days has expired, returns and refunds will be at the discretion of OD Ltd.

11.2. The Client must return the item within 14 days.

11.3. The amount refunded may be reduced to reflect any activity by the client which has devalued the item.

11.4. Refunds will be issued within 3 days of OD Ltd having received the item, and all the criteria of these terms is met.

11.5. The Client is responsible to return the item/s to OD Ltd at their expense, unless

## **Antique Specific Terms**

### **12. Antique Lighting**

12.1. OD Ltd will communicate whether an Antique has been PAT tested on behalf of OD Ltd or not. All lighting rewired by OD Ltd will be PAT tested.

12.2. OD Ltd will rewire lamps with silk flex and 5amp plugs unless otherwise requested (charges may apply).